![North Prairie Developments Ltd. logo]

Electrical Outlets not working …..easy fix!

Electrical outlets not working is one of the most common issues that we receive from our homeowners; sometimes there is an electrical issue that requires an electrician to do a call out but for the most part – the homeowner can quickly solve the issue and save time by following these steps:

➢ So the first thing to do is to go to your electrical panel which is located in the basement and check that there are no "tripped" circuits - ie circuits that are in the "off" position. But sometimes the circuit is "tripped" but appears in the "on" position and there is no visible sign that anything is wrong in the electrical panel.

What you need to do is go through each breaker and flip it firmly from the "on" position to the "off "position. If the breaker is really "tripped" – when you firmly press it from "on" to "off" and then "on" again it won't snap nicely back into place.

If this procedure doesn't solve your problem and a breaker wont snap back into place - then you may have a tripped GFCI receptacle….

So what's a GFCI outlet anyway you ask??

Well a GFCI is any outlet that may be near water. A GFCI is very sensitive to the slightest fault and will always trip your circuit a lot faster than a standard electrical outlet and is a safety precaution to prevent someone being electrocuted while in contact with water. This is the reason why this is the first place to check for a fault as sometimes things like excess moisture in the area or a power surge can trip these outlets.

There are also GFCI outlets located in other areas of your home such as the kitchen and exterior plugs and sometimes you need to look around to find the GFCI's

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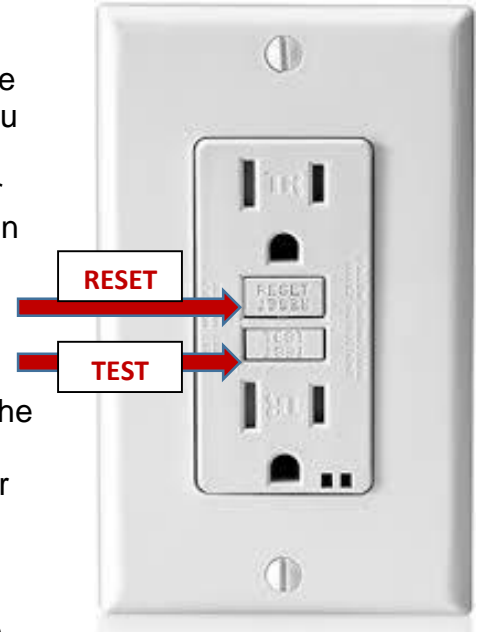❖ **When your kitchen plugs are not working:**
Look all around the counter top and along the kitchen and the dining room walls for the GFCI outlet. If you find one – make sure the "Reset" button is pressed in. If it is working properly when you push the "test" (bottom) button – the top button will pop out. You should hear a sharp "click" when you press this test button. After you have pressed the test button – check to see if all your kitchen plugs are now working.

❖ **When your bathroom plugs are not working:**
If some of your bathroom outlets or lights are not working then look at each bathroom in the house for GFCI outlets and follow the instructions in the paragraph above to reset them. Note - Sometimes there is only one of these GFCI outlets in one of your bathrooms that controls all of your bathrooms.

❖ **When your outside plugs are not working:**
If your outside plugs are not working, look around outside for the one GFCI outlet and again follow the procedure above to reset the outlets.

RESET ➡

TEST ➡

If your GFCI outlet will not reset or you have tried everything above and your plugs are still not working, unplug any appliance or device that is plugged into the non-working outlet and try resetting the GFCI again. If it resets – there may be a problem with that particular appliance and if it doesn't solve the problem – it's time to call Laura at North Prairie on 306 - 9312880 so we can get an electrician to assist you, there is one year warranty on all electrical work throughout your home.